The 2019 Community Survey was mailed to 1,500 residents at random, yielding a response rate of 31 percent and a margin of error plus or minus 5 percent. Key takeaways have been highlighted in this special insert. Full results of the survey are available at woodburymn.gov/communitysurvey.

**Quality of Life**

97% **Place to Raise Kids**

96% **Place to Live**

91% **Quality of Life in Neighborhood**

**Positive Features**

96% **Overall Safety**

91% **Overall Image**

91% **Economic Health**

93% **Health and Wellness Opportunities**

93% **Fitness and Exercise Opportunities**

93% **Shopping Opportunities**

**Diversity and Inclusion**

82% Providing a safe and secure environment

71% Treating all residents fairly

71% Making all residents feel welcome

66% Demonstrating respect for all residents

62% Valuing residents from diverse backgrounds

54% Helping new residents feel welcome/integrated

**Most Serious Issues**

Affordable Housing 17%

Drinking Water Quality 17%

Taxes 17%

Traffic Congestion 17%

**Top Sustainability Priorities**

Improve drinking water quality 25%

Ensure adequate water supply 16%

Expand mass transit options 9%

Natural resource-friendly environment 8%

*Excellent or Good Ratings**

Respondents could identify more than one issue/priority
**Woodbury**

**City Services Report Card**

Key takeaways from the Community Survey • September 2019

- **86%** Residents rate overall quality of city services as excellent or good.
- **1 in 2** Residents support increasing taxes to maintain service at its current level.

### Performance and Value*

- **88%** Mayor and City Council Performance
- **85%** City Staff Job Performance
- **75%** Overall Direction
- **71%** Government is Acting in Best Interest of the Community
- **70%** Overall Positive Confidence in Government
- **69%** Value of Services for Taxes Paid

*Excellent or Good Ratings

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9 in 10 Residents Rate these Services as Excellent or Good:

- EMS Services
- Fire Services
- Police Services
- Sanitary Sewer Services
- City Parks
- Parks and Recreation Facilities

4 in 5 Residents Rate these Services as Excellent or Good:

- Customer Service
- Condition of Trails
- Recreation Programs
- Snow Plowing
- Street Sweeping

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September 2019