6:00 p.m. Dinner – City Hall Lunch Room

**Workshop Agenda**

6:30 p.m. 1. Reflections of City Council Service 19-48

7:00 p.m. 2. Roles and Good Governance / Tips for Communication / Highlights of Open Meeting Law and Data Practices 19-48

7:45 p.m. 3. Review of City Council and Advisory Commission Roles and Guidelines Policy 19-48

8:05 p.m. 4. Break

8:15 p.m. 5. Review Future Workshop Plan 19-48

8:30 p.m. 6. Discussion of Council Member Expectations, Roles, Hopes and Concerns 19-48

9:00 p.m. 7. Administrator Comments and Updates¹

9:05 p.m. 8. Mayor and City Council Comments and Commission Liaison Updates¹

9:10 p.m. 9. Adjournment

¹ Items under comments and updates are intended to be informational or of brief inquiry. More substantial discussion of matters under comments and updates should be scheduled for a future agenda.

The City of Woodbury is subject to Title II of the Americans with Disabilities Act which prohibits discrimination on the basis of disability by public entities. The City is committed to full implementation of the Act to our services, programs, and activities. Information regarding the provision of the Americans with Disabilities Act is available from the City Administrator’s office at (651) 714-3523. Auxiliary aids for disabled persons are available upon request at least 72 hours in advance of an event. Please call the ADA Coordinator, Clinton P. Gridley, at (651) 714-3523 (TDD (651) 714-3568)) to make arrangements.
Council Letter 19-48

March 5, 2019

To: The Honorable Mayor and Members of the City Council

From: Clinton P. Gridley, City Administrator

Subject: March 5, 2019 City Council Workshop

Summary

For this workshop, the following general topics will be covered:

1. Reflections of City Council service: Council Member to Council Member, Council to staff, staff to Council by Centerville Council Member Darien (D) Love

2. Roles and Good Governance / Tips for Communication / Highlights of open meeting law and data practices by League of Minnesota Cities Insurance Trust (LMCIT) Collaboration and Mediation Manager Pam Whitmore

3. Review of City Council and Advisory Commission Roles and Guidelines Policy

4. Review future workshop plan

5. Discussion of Council Member expectations, roles, hopes and concerns

D. Love’s bio in-brief:
   - Claim Team Manager for State Farm Insurance as a 26-year State Farm employee.
   - Tenth year as a City Councilman for the City of Centerville, MN. Prior to serving on City Council, he served on the Planning and Zoning Commission, rising to Chairperson before resigning to join Council.
   - Eighth year as a member of the League of MN Cities Insurance Trust (LMCIT), Chair of LMCIT Board and his first year as a League of MN Cities Executive Board Member.
   - B. A. Winona State University.

Pamela Whitmore’s bio in-brief:
   - Collaboration and Mediation Program Manager for the LMCIT. In that role, she offers a variety of workshops and trainings to member cities, as well as mediation services. Some of the workshop topics include collaborative decision making, civility, respectful communication, good governance, roles/responsibilities, working within conflict, open meeting law/data practices and meeting management.
   - Litigation attorney at Iverson Reuvers and specialized in municipal law.
   - J.D. University of Iowa, College of Law, is a member of the Minnesota Bar and is certified as a Qualified Neutral.
Recommendation

Staff recommends Council, in particular, discuss their expectations, roles, hopes and concerns.

Budget Impact

None.

Process

None.

Written By: Clinton P. Gridley, City Administrator
Attachments
1. CD-COUNCIL - 2.5 City Council and Advisory Commission Roles and Guidelines
2. Future workshop plan
PURPOSE

The purpose of the document is to outline the main roles, duties, and authority of the City Council (Council) and Advisory Commissions (Commissions). This document also establishes general guidelines for decorum of the governing bodies such as proper procedure during meetings, best practices to represent Council and the community, and other state and local laws that apply.

POLICY

A. City Council Role and Authority

The five-member City Council is the chief governing body of the City whose responsibility it is to see that the City is properly exercising its functions, fulfilling the duties law imposes, overseeing the organization's financial affairs and selecting the City Administrator, and not exercising powers which it does not legally possess.

The City Council, as a body, has the following major areas of authority and responsibility. These are:

1. Selecting the City Administrator
2. Focus on policy and outcomes ensuring that the strategic direction leads the city to the desired outcome
3. Setting and interpreting rules governing its own proceedings,
4. Exercising all the statutory powers of cities,
5. Legislating for the City,
6. Directing the enforcement of City ordinances,
7. Appointing or hiring non-seasonal or non-temporary personnel,
8. Overseeing the City’s financial operations and adopting the annual budget,
9. Appointing members of the boards, commissions, committees, chairs and task forces conducting the City’s inner and regional governmental affairs,
10. Protecting the general health, welfare and safety of the City and its inhabitants
11. Serving as the Economic Development Authority (EDA) and the Housing and Redevelopment Authority (HRA), and
12. Providing community leadership and vision
The most important single responsibility of individual Council Members is participation and voting at City Council meetings and workshops. As individuals, Council Members have no individual administrative authority; they cannot direct staff or otherwise supervise City employees unless the Council specifically directs them to do so. Staff’s respective duties are to Council as an entity. No one Council Member has any right to privileged information, or the direction of staff analysis, research or action apart from the group. As a Council, however, Council Members should devote their official time to issues of basic policy and to acting as liaisons between the City and the general public. Council Members should be concerned, not only with the conduct of current affairs, but also with the future development and welfare of the City.

B. Affirmation of Expectations

The Council seeks to establish commonly held expectations and to clarify roles and procedures to further Council and staff effectiveness. These various initiatives are to not suppress the dynamic engagement which is so valuable to policy development. The Council is committed to a set of behavioral expectations, intended to create a high level of trust, creativity, and productivity. These include:

1. Staying focused on top priority and strategic goals, rather than becoming reactive,
2. Engaging in proactive, on-going communication which avoids unnecessary surprises,
3. Seeking common ground and coming together, avoiding the fueling of controversy or anxiety,
4. Focusing on others’ actions and avoiding speculation about their intentions,
5. Building trust by being transparent, ethical, and acting with integrity,
6. Engaging in and encouraging direct communication,
7. Maintain confidentiality of all closed session materials and discussion,
8. Assuming good intentions and asking about intent, and
9. Respecting all citizens and all members
10. Read packets ahead of time and, when possible, provide the City Administrator advance notice about questions for staff before the meeting
11. Participate in all issues, not just select matters of personal interest
12. Voting after council discussion
13. Debate and disagree, without fighting and with keeping it to the issue at hand
14. Remember that council makes policy and sets direction, and staff manages the operations and implements Council actions

There are also expected activity levels of Council Members in addition to attending additional meetings, training, activities and events as part of the fulfillment of their duties. Some of these are:

1. **City Council Orientation**: Setting the information foundation of a Council Member is important. Therefore, for each new Council Member, a detailed orientation plan should be completed and fulfilled within the first year of office.

2. **City Council Meetings**: Council Members are expected to be present and on time at all noticed meetings of the City Council. Absences from Council meetings should be identified as soon in
advance as possible and communicated to the City Administrator to assure a quorum and necessary voting numbers are present for any given action before the Council.

3. **Council Liaison:** Each Council Member will be assigned meetings through the year that they are expected to attend on behalf of the City Council. Information from these meetings that might be of interest to the other Council Members should be reported at the end of the monthly City Council workshop meetings under “Mayor and City Council Comments and Commission Liaison Updates.”

4. **Additional Meetings:** There are a number of meetings outside the normal meeting schedule that it is important for Council Members to attend. Some of them are:
   - City Council/Advisory Commission Kick-off event
   - Groundbreaking and grand openings of City facilities
   - Joint meetings with other public entities
   - One-on-one meetings with the City Administrator as established
   - Development Tour
   - Emergency Management Training

C. **Advisory Commission Role and Authority**

Advisory Commissions have a primary role to advise the City Council in the creation and evolution of City policies and procedures. In particular instances, governing bodies may facilitate public participation in order to fully develop a recommendation to the City Council.

City staff members are available to provide general assistance to Advisory Commissions. Advisory Commissions are not involved in the administration or operation of City departments. Commissions may not conduct major studies, or establish official policy without the approval of the City Council.

Despite Commissions' differing tasks, all share some basic responsibilities. Members need to stay informed on subjects of interest to their specific commission. Conscientious attendance is also a fundamental responsibility, as irregular attendance lessens one's ability to study all aspect of items under consideration.

D. **Non-Participation in Administration**

The City Council has an important oversight and fiduciary responsibility and must develop processes to ensure accountability. Central to an understanding of the role of Council Members is a confirmation of an appropriate relationship with staff. Members of the Council shall refrain from becoming directly involved in the administrative activities of the City and shall not intrude into those areas that are exclusively the responsibility of staff. Individual Council Members may not intervene in staff decision-making, the development of staff recommendations, scheduling of work, and executing department priorities without the prior knowledge and approval of the Council as a whole. Neither an individual Council member nor any Commission member shall give direction or orders to any staff member.
The Council shall work with City staff through the City Administrator or his/her designee. The City Administrator may choose to establish formal or informal norms for routine Council or Commissioner staff interaction.

E. Agendas

Council and Commission agendas shall be established by the City Administrator or his/her designee. Future agenda items requested by a Council Member or Commission Member shall be discussed during a regular and/or workshop meeting and will be determined by the majority of the Council or Commission.

In order to focus the Council meetings on consideration of policy issues and to maintain an open forum for public discussion, questions which focus on the policy aspects of agenda items should be at the Council meeting rather than administrative details. Any clarifications or technical questions that can be readily answered should be handled before the meeting. Council Members are encouraged to submit their questions on agenda items to the City Administrator as far in advance of the meeting as possible so that staff can be prepared to respond at the Council meeting.

F. Communication

1. E-mails: All e-mails sent through the City server shall be saved per the City’s data retention policies. Each Council Member shall be assigned a unique City e-mail address for City-related e-mail communication. It is strongly advised for Council Members to exclusively use this address for their City business e-mails. Use of personal email for City business could create government data to their personal account subjecting them to retention laws and possibility of discovery if the City receives a data request.

Council Member e-mail communications should be directed either to the City Administrator or to a department head, copying the City Administrator. General electronic communications related to the specific functions of the City Clerk (i.e. scheduling of meetings, record retention, data practices, research, etc.) and the Communications Coordinator (i.e. composing of various items such as articles for the newsletter, press releases, and general correspondence) following positions, may be directly e-mailed, copying the City Administrator.

Council Member communication may not copy more than one other Council Member in their correspondence, nor should e-mail messages be forwarded on from one member to another so as to create a “walking quorum.” E-mails to Council Members from the public should be done through the council@woodburymn.gov, which will be shared with all members of the Council.

Advisory Commission members will not receive a City e-mail address. Commissioners should direct all their communications to their Commission staff liaison.
2. **Written correspondence:** The City Clerk or assigned staff shall open up incoming mail for the Mayor, Council Member and Commission Members (unless it is labeled personal and confidential) and disseminate these materials. The City Clerk or assigned staff is authorized to provide copies of Council Members’ correspondence to pertinent staff members. General correspondence addressed to Council Members shall be opened and distributed to all Council Members as appropriate.

3. **Text messages/social media correspondence:** All electronic communications from Council to staff or from Council to the public should utilize a City issued address.

4. **The City logo, insignia and brand** can only be used for City business and not for political or personal purposes.

5. Prior to **interviews with the press,** Council Members will inform the City Administrator or designate to coordinate message points.

6. **Speaking for the City:** When Council Members are requested to speak to groups or are asked for the City Council’s position on an issue (verbal or written), the response should reflect the position of the City Council as a whole. A Council member may clarify his/her vote on a matter by stating, for example, “While I voted against X, the City Council voted in support of it.” When representing the City at meetings or other venues, it is important that those in attendance gain an understanding of the City Council’s position rather than that of an individual member.

**G. General Meeting Guidelines**

During meetings, members shall preserve order and decorum and shall obey the rules of the governing body. Governing bodies are expected to conduct meetings implementing Robert’s Rules of Order (11th edition). Discussions shall be conducted in an orderly fashion. Private conversation between members during meetings is inappropriate. Members also should not privately communicate with any member of the public, including other governing body members and staff via electronic means during a public meeting. As much as possible, or practical, members should provide City staff questions in advance of a meeting that may entail research and preparation for items on the forthcoming agenda.

A member once recognized, shall not be interrupted while speaking unless called to order by the chair, or the speaker chooses to yield to questions from another member. All members shall accord the utmost courtesy to each other, to City employees and to the public appearing before the body. Members shall also refrain at all times from rude and derogatory remarks. Members shall confine their remarks to the issues before the body and shall not attempt to revisit or reopen issues already addressed and settled with one exception: a member of the prevailing side on an issue may move for formal reconsideration of that issue.

Citizens and staff attending meetings shall also observe the same rules of propriety, decorum and good conduct applicable to Council/Commission Members. Any person making personal,
impertinent, or slanderous remarks or anyone who becomes boisterous while addressing the body or while attending the meeting shall be asked by the Mayor/Chairperson to conduct themselves properly, and if they fail to do so shall be asked to leave the room.

If the governing body conducts public hearings, members shall not express their views on a proposal until after a public hearing is closed. Members’ comments and questions shall not suggest a position. After a public hearing is closed, members shall be invited to discuss their views on the proposal. Members shall apply City Council and Advisory Commission Guidelines and Practices to achieve win-win solutions whenever possible.

Outside of deliberations, it is a member’s responsibility to present views and recommendations representing the governing body as a whole. Members expressing views not represented by the majority of the body shall identify them as such.

Public statements shall not include promises that may be construed to be binding on the City, governing body or staff. When making a public statement, members shall indicate that Commission actions are recommendations and that final action will be taken by the City Council. Additionally, members of a governing body shall follow the guidelines on electronic communications CD-COUNCIL-2.7.

Public officials and representatives on governing bodies shall follow Minnesota State Statute 10A.07 Conflicts of Interest and Minnesota State Statute 10A.09 Statements of Economic Interest.

The success or failure of a governing body’s efforts may be dependent upon the degree of cooperation evident among the individual members of the body; therefore, members shall work to establish a good relationship with each other.

Each member shall keep in mind these important points:
- Show respect for another’s viewpoint.
- Allow others adequate time to fully present their views before making comments.
- Be open and honest.
- Make new members feel welcome and help them become acquainted with their duties.
- Comments are confined to the current issue or policy, not to the person who made other comments
- Refrain from speaking a second time until everyone has spoken a first time
- No verbal attacks of other members
- No side conversations
- Pay attention (avoid use of any personal technology devices)
- Speak directly and openly to one another
- Support Council decisions

Members shall not vote on, nor participate in the discussion of, issues in regard to which the member has a conflict of interest. Conflict of interest is generally defined as having a personal financial
interest in the outcome. Further information can be obtained from the City Attorney by contacting the City Administrator.

Members are also expected to consider issues in terms of the good of the City as a whole and should, as much as possible, be perceived as considering issues on this basis. To this end, members are requested to publicly disclose any relationships to parties involved in an issue or possible perceived conflicts which might be viewed as impacting their ability to objectively consider an issue before them.

H. Requests for Information/Analysis

City Council requests for information should be made through the City Administrator, according to protocol for channeling communications. Any request that requires a significant amount of staff time to research a problem or prepare a response may be referred to the full Council for direction to ensure that staff resources are allocated in accordance with overall Council priorities.

Commission requests for information will be made to the designated Commission staff liaison. Requests requiring a significant amount of staff time to research a problem or prepare a response may be referred to the full Commission for direction to ensure that staff resources are allocated in accordance with overall Commission priorities as directed by the Council.

I. Conflicts of Interest

State laws regarding ethics and conflicts of interest are some of the most important for Council Members to be aware of and follow. Essentially, these laws prohibit any Council Member from voting on any question that is brought before the Council in which he/she is personally involved, or has an incompatible occupational or financial interest. Due to both the complexity of these laws and the significant consequences if violated, it is highly suggested that Council Members discuss with the City Attorney potential conflicts who shall consult the City Administrator.

J. Discrimination

The City of Woodbury does not discriminate on the basis of race, color, national origin, sex, religion, age, sexual orientation or disability in the admission or access to, or treatment or employment in, its programs, activities, or services. Members of a governing body must adhere to this City policy as well as City policies regarding non-discrimination, harassment or inappropriate behavior.

K. Gifts

All local officials in the State of Minnesota, including appointed commissioners, are required to adhere to Minnesota Statute 471.895.

Non-adherence to these guidelines may be subject to review by the City Council.
Resolution Adopting CD-COUNCIL-2.5 Council Roles and Guidelines
Resolution No. 12-79
Resolution No. 15-91
Resolution No. 16-193
Resolution No. 18-136
• Meet with Clint one month in advance of the workshop meeting to discuss preliminary workshop letter.
• All items, INCLUDING PowerPoints, are due the Friday before delivery to Council and should be directed to Roxy Nowicki who will then forward to Clint for final review.

March 5, 2019, Due February 22
Reflections of city council service: council member to council member, council to staff, staff to council by Centerville Council Member Darien Love
Roles & Good Governance/Tips for Communication/Highlights of OML and data practices by LMCIT Collaboration and Mediation Manager Pam Whitmore
Review of City Council and Advisory Commission Roles and Guidelines Policy
Discussion of council member expectations, roles, hopes and concerns

April 24, 2019, Due April 11 (consent agenda before workshop)
Community Survey Results – Angela
Parks & Recreation Annual Reports:
  1. HSC Annual Report – Dave B.
  2. EVGC Annual Report – Dan M.
  3. Recreation Annual Report – Reed
Outdoor Athletic Facility Use Policy – Reed

April 30, 2019 Cottage Grove / Woodbury Workshop @ Cottage Grove City Hall
Tour of HERO Construction
3M Water Update
HERO Business Plan
SWWD Update

May 15, 2019, Due May 3
Capital Improvement Plan (CIP) – Tim
HSC Canopy Business Plan – Michelle

June 18, 2019, Due June 7
2040 Comp Plan Update – Karl
Community Survey Results – Angela
Metro Gold Line Update – Janelle / Tony
**FUTURE WORKSHOP DISCUSSION ITEMS – Updated: 2/27/2019**

**July 24, 2019, due July 12**  
Long-term financial forecast - Tim  
Preliminary 2020 property tax levy target – Tim  
Performance Measurement results – Angela

**August 21, 2019, Due August 9**  
Critical Success Factors report – Angela  
Strategic Initiatives update – Angela

**September 11, 2019, Public Safety Education Room – 4:00 p.m.**  
Annual Budget – Tim and Clint

**October 16, 2019, Due October 4**  
Emergency Management Annual Review – Mike R.  
EMS Annual Review – J.B.  
Public Safety Study – Lee  
Emergency Preparedness – City Council’s Role – Mike R.

**November 20, 2019, Due November 8**  
Budget Check-in – Clint / Tim  
Parks system replacement financing plan – Michelle, Mary, Tim

**January 15, 2020 – La Lake**  
Council Retreat

**Post Council Meeting Workshop Items (one item per meeting)**  
Review of Joint Power Agreements and Long-Term Agreements – Kim  
Solid Waste Ordinance Amendments and Licensing – Kim/Jen  
Small Cell – March - Eric

**Council Memorandums**  
Solar Garden Agreement Update – Jennifer (1 year after implementation)  
Interstate Water Main Test – Jim W.